Recommended initiatives to strengthen trust in local authorities could focus on transparent communication of their actions to increase accountability and responsiveness to citizens’ needs. Promote activities connecting citizens and their local administration to raise awareness about reforms, available public services, and anti-corruption initiatives.

Media consumption in Lysychansk is among the lowest across all 15 cities. Develop interventions promoting media content created by/with local famous people that highlight citizens’ sense of pride (e.g. Nature, cuisine) while promoting social tolerance and diversity.

People in Lysychansk feel the lowest social proximity towards different socio-demographic and political groups. Invest in initiatives focusing on constructive interaction towards building mutual understanding and respect.

* CITIES WERE SELECTED BASED ON THE DG EAST PROGRAMMATIC INTEREST: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stan tsya Luhanska, Mariinka, Sievierodonetsck, Melitopol, Berdyansk. A total of 3000 respondents were sampled in 15 cities (200 per city).
Lysychansk 15 cities*

**SAFETY & SECURITY**

- Health Security: 5.6
- Political Security: 4.9
- Economic Security: 4.6
- Environmental Security: 4.5
- Personal Security: 4.2

92% of citizens in Lysychansk are not satisfied with the quality of the road network.

76% of citizens in Lysychansk think that utility services are not provided efficiently.

✓ Citizens’ assessment of the infrastructure services (i.e. utilities, road network, public transport) in Lysychansk is among the lowest in the region. Interventions improving infrastructure and facilitating leisure opportunities (i.e. family friendly municipal initiatives, green spaces) would help increase people’s satisfaction with their locality.

**PROVIDED OF INFRASTRUCTURE**

**SATISFACTION WITH CITY LIFE**

- Freedom to express political opinions
- Access and affordability of medical services
- Feeling safe on the streets and protected by the police
- Being able to provide for your family
- Satisfied with the state of environment and air quality
- Feeling safe on the streets and protected by the police

**PROVIDED OF INFRASTRUCTURE**

**CIVIC BEHAVIOUR**

- 40% ACTIVE
  - Willing to use political and social means of action without violence
- 5% VIOLENT
  - Willing to use violence
- 55% PASSIVE
  - Not willing to do anything

✓ To support grass-roots initiatives to empower passive citizens to become more engaged. Guide constructive engagement among active citizens to pre-empt frustrations and grievances turning into violent action.

* CITIES WERE SELECTED BASED ON THE DG EAST PROGRAMMATIC INTEREST:
  - Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanitsa Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk.

A total of 3000 respondents were sampled in 15 cities (200 per city).

City profiles are part of the SCORE for Eastern Ukraine 2019 project funded by the USAID, implemented by the Centre for Sustainable Peace and Democratic Development (SeeD), and in partnership with the UN Recovery and Peacebuilding Programme. The contents of this research do not necessarily reflect the views of USAID, the United States Government or UN. For more information, please visit www.scoreforpeace.org